

DONCASTER LIBRARIES' PLEDGE

Helping everyone to read, enjoy reading and keep reading

Developing children, young people and families through great reading and learning experiences

Supporting learning and skills, through cultural and digital inclusion

Supporting communities to thrive

Helping vulnerable people in Doncaster to achieve their potential

1. Doncaster Libraries will continue to provide investment of £1 per resident in our book stock, with a further 30p on eBooks and other cultural resources.
2. Doncaster Libraries will create and sustain various library community groups, and develop other user groups such as for young people and specific communities of interest.
3. Doncaster Libraries will consult these groups, user groups and other users of local libraries on at least an annual basis about the service, as well as conducting a wider survey of regularly to gain insight and help develop our resources and events.
4. Doncaster Libraries will resource a programme of year round quality activities and resources for young people and seek to engage them in developing a library offer to meet their requirements.
5. Doncaster Libraries will continue our business and learning activities and formalise these in agreements with partners, e.g. with Business Doncaster, schools and academies across the borough, and the Chamber of Commerce. The service will continue to expand its commercial and income-generating activities to ensure long term growth and sustainability.
6. Doncaster Libraries will provide an extensive programme of family and community activities, including author visits, and will play a vital role as a key partner within Doncaster's wider cultural programming and offer
7. Doncaster Libraries will continue to provide services and develop a programme of outreach activities for people living with disabilities, for people who are vulnerable and for people living in social isolation. The library service will continue to work with health partners to demonstrate the health and wellbeing benefits of library usage
8. Doncaster Libraries will raise awareness of our services, through effective branding, marketing and customer communications.
9. Doncaster Libraries will continue to provide spaces for the local community to meet, learn, share and thrive
10. Doncaster Libraries will seek to continuously improve and introduce enhanced services such as e-Books, self-service technology, refreshment facilities and appropriate re-build and refurbishment programmes.