

# GETTING ONLINE AT OUR LIBRARIES

JUNE 2019  
REVIEW



## Number of PC sessions



ADULTS  
8558



CHILDREN  
312

Sessions booked  
in advance:



651



## PC hours used

8799



Pages  
printed by  
customers  
(Not including  
Central Library)

6200



People using PCs  
in the libraries:  
2232



PCs available:  
330

## Other library IT resources include:

- Job clubs
- Scanners
- Code Clubs
- Free Wi-Fi
- Free online resources

## What do people use library PCs for?

## What IT related tasks do staff help users with?

- Using email
- IT skills & drop-in Sessions
- Online forms: jobs, schools
- Confidence-building
- Internet searches
- CV creation
- HMCTS applications

