

GETTING ONLINE AT OUR LIBRARIES

August 2019
REVIEW



Number of PC sessions



ADULTS
7176



CHILDREN
421

Sessions booked
in advance:

673



PC hours used

8728



Pages
printed by
customers
(Not including
Central Library)

8369



People using PCs
in the libraries:
2464



PCs available:
340

Other library IT resources include:

- Job clubs
- Scanners
- Code Clubs
- Free Wi-Fi
- Free online resources

What do people use library PCs for?



What IT related tasks do staff help users with?

- Using email
- Online forms: jobs, schools
- Internet searches
- HMCTS applications
- IT skills & drop-in Sessions
- Confidence-building
- CV creation

