

# GETTING ONLINE AT OUR LIBRARIES

November 2019  
REVIEW



## Number of PC sessions



**ADULTS**  
**7455**



**CHILDREN**  
**314**

Sessions booked  
in advance:



**735**



## PC hours used

**9452**



Pages  
printed by  
customers

**13,063**



People using PCs  
in the libraries:  
**2122**



PCs available:  
**340**

## Other library IT resources include:

- Job clubs
- Scanners
- Code Clubs
- Free Wi-Fi
- Free online resources

## What do people use library PCs for?



## What IT related tasks do staff help users with?

- Using email
- Online forms: jobs, schools
- Internet searches
- HMCTS applications
- IT skills & drop-in Sessions
- Confidence-building
- CV creation

