GETTING ONLINE AT OUR LIBRARIES

October 2019
REVIEW

Number of PC sessions

ADULTS
8751

CHILDREN
415

Sessions booked in advance:
644

PC hours used

10,255

Pages printed by customers

14,875

People using PCs in the libraries: 2431

PCs available: 340

Other library IT resources include:

- Job clubs
- Scanners
- Code Clubs
- Free Wi-Fi
- Free online resources

What do people use library PCs for?

What IT related tasks do staff help users with?

- Using email
- Online forms: jobs, schools
- Internet searches
- HMCTS applications
- IT skills & drop-in Sessions
- Confidence-building
- CV creation

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